



LA TOURMALINE

hotel ★ ★ ★ spa



STAYING AT LA TOURMALINE HOTEL & SPA IT'S LIKE BEING AT HOME

The safest place on earth is home and it is also our home.
At La Tourmaline, we welcome you in our home

The health and wellbeing of our guests and employees are our absolute priority. In order to guarantee them we have adapted our operational processes.

You too, as we are all responsible, can contribute to

A safe and comfortable stay

by respecting the physical protection measures and recommendations specific to the hotel

OUR CHARTER OF COMMITMENTS

Our Covid-19 Referent has adapted the Authorities' directives to our hotel; strictly controlling their application and ensuring they adapt to always ensure the best conditions for your stay

Our team is trained and rigorously applies the enhanced procedures and physical protection measures; team members wear a mask and gloves when required

We post health instructions wherever they are useful

We ensure social distancing using floor markings, carefully organised traffic flows, etc, without disrupting from the comfort of your stay

Our health protocols have been strengthened, in particular on frequent contact points such as door handles, switches, lift buttons, etc

We use **cleaning products which are effective against Covid-19** and are eco-labelled wherever possible

We recommend **booking direct** so you can **pay remotely**, receive your receipt by email and enjoy the best rates while limiting physical contacts

Your bedroom and bathroom are rigorously cleaned and sanitised. Bed and bathroom linen is washed at high temperature in accordance with the Authorities' recommendations. Welcome products and additional pillows are available on request at the reception. Your room is like your home, a protecting cocoon where nobody but you gets in. Therefore, if you stay several days with us, there will be no daily service.

The service of your breakfast and meals is adapted. **Access to the breakfast buffet** is rearranged and controlled to organize the physical distance. We invite you to enjoy our terrace. Wearing a mask is compulsory to move around in the restaurant area as well as in all public areas of the property

The best proof of our commitment: we take care of you. and your environment throughout the day, in front of you and in a totally transparent manner.

WE ARE LOOKING FORWARD TO WELCOMING YOU !



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WELCOME TO LA TOURMALINE !

PLEASE TAKE NOTE OF THE PRECAUTIONARY MEASURES DESIGNED TO
PROVIDE YOU WITH A SAFE AND COMFORTABLE STAY

At check-in

For the wellbeing and safety of everyone, please follow the social distancing and sanitary measures such as :

- Disinfect your hand with the hydroalcoholic gel available within the premises
- Wait for your turn at a distance if someone is already being attended to a the desk
- Wear a mask at the reception as well as in all public areas of the property

During your stay

Please follow the distancing marks on the floor and the circulation flows, stay at a minimum distance of 1 meter from other persons

Wearing a mask is compulsory to move around in all the public areas of the hotel.

Your room is like your home, a protecting cocoon where nobody but you gets in. It will be thoroughly cleaned and sanitised before your arrival in compliance with the official enhanced procedures. To prevent potential contamination, there will be no maid service during your stay. Welcome products and additional pillows are available on request at the reception.

Food & beverage

Our restaurant welcomes you for breakfast indoor or on the terrace. Whether in the restaurant area or in the kitchen, we carefully follow all the new sanitary requirements. We have adapted our protocols for the breakfast buffet and thank you for complying with it.

Swimming pool & Spa

The swimming pool & the spa have also implemented enhanced health measures in agreement with official requirements, including social distancing and sanitary measures. The number of person in each equipment has been reduced according to government guidelines. For everyone's wellbeing we thank you for respecting it.

Spa treatments

Our spa treatments are fully available. We have implemented revised protocols to insure your safety and wellbeing according to current official health requirements. You are welcome to book your treatment at the time of reservation or at the front desk during your stay.

Good spirit, gorgeous nature and fresh air are plentiful and (almost) without restriction !

We are at your disposal to inform you about the best walks and greatest spots around. Breathe, relax and enjoy the many wonders of summer time in the mountains.

In spite the various measures adopted to face the current situation challenges, we do our best, as we always do, to make sure you have a great stay with us

THANK YOU FOR YOUR COOPERATION

HAVE A GREAT STAY !